

**NWO-CM Cell**

**BSNL Corporate Office**

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**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

**BSNL 3G** ))) **BSNL LIVE**  
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**No : MOB-15/Inter Circle Roaming/2016/93**

**Dated : 22<sup>nd</sup> August, 2017**

**To**

- 1. The CGMs**  
**All Telecom Circles except East Zone Circles**
- 2. GM(CMTS), Nodal Centre, Trichy/Chandigarh/Pune**

**Subject :- Launch of Prepaid Inter Circle Roaming of BSNL with Vodafone Delhi**

Reference is invited towards this letter of even no dated 11.08.2017 & 18.08.2017 and emails dated 16.08.17, 17.08.17, 18.08.17, 19.08.17 & 21.08.17 on similar subject as cited above vide which instruction were issued regarding process / preparation at Nodal /Circle level for launch of pre-paid roaming of BSNL Customers in Vodafone Delhi. It is expected that all Circles/ Nodal Centres have now completed the all configuration/ readiness at their end for smooth launching of Pre-Paid Inter Circle Roaming of BSNL Circles in Vodafone Delhi network area.

2. It is once again reiterated the process of activation/ deactivation Vodafone roaming :
  - (i) To start using Vodafone network along-with MTNL network, customer has to send SMS “**ACT ROAM.**” to short code **53333** .
  - (ii) Server at Nodal Centre will fire a command to HLR with a script to define Vodafone as PLMN partner in addition to MTNL. Therefore with this command booth PLMN will get defined.
  - (iii) The Customer will get reply “YOUR REQUEST FOR ROAMING IN VODAFONE NETWORK IN DELHI IS RECEIVED, PL WAIT FOR CONFIRMATION SMS”.
  - (iv) The Customer will get ANOTHER reply “Dear customer, as requested your additional roaming service has now been activated. Please choose the network manually and also note that no STV will work and I/C calls are chargeable. For tariff details, call 1800 180 1503. To deactivate additional roaming service send SMS DEACT ROAM to 53333”
  - (v) After successful activation customer can manually select Vodafone or MTNL network in Delhi.
  - (vi) At any point of time customer can get the same deactivated with ”DEACT ROAM” by sending SMS to short code 53333. In such case Vodafone will get removed from PLMN list of HLR, Customer will get reply “YOUR ADDITIONAL ROAMING DEACTIVATED”
  - (vii) Charges will be applicable as per the network selected and informed by T&C Cell of BSNL CO.

3. The actions need to be completed on top priority by Circles in co-ordination with Nodal Centers were also communicated in aforesaid letters/ emails and reiterated below:

- (i) Ensure testing of Configurations in HLR as per the command fired by server at Nodal Centre to define both Vodafone and MTNL as roaming partners in Delhi only.
- (ii) Take necessary action for lawful interception for the customers using Vodafone network in Delhi with the help of Vodafone LI Nodal.
- (iii) Call centers and All CSCs must be informed for process for use of Vodafone network in Delhi.
- (iv) A close watch is to be kept and complaints if any to be addressed promptly

4. As a process at their end , M/s Vodafone has once again repeated all test scenarios with BSNL Punjab on 21.08.2017 and M/s Vodafone Delhi may open its network in Delhi to Pre-paid Customers of BSNL at any point of time which would enable Customers of BSNL to roam in network of Vodafone Delhi.

5. It is once again requested that BSNL customers should only be able to latch in to Vodafone Delhi Network that too after the consent of Customer as conveyed earlier also & reiterated in para 2 above. In any case, Customers are not allowed to latch on to network of Vodafone Mumbai.

This issues with the approval of Competent Authority



**(Prem Prakash)**  
**AGM (Nodal &BP-CM)**  
**BSNL CO New Delhi**

Copy to :-

- (i) Director (CM), BSNL Board
- (ii) PGM (PP-CM), BSNL CO, New Delhi
- (iii) GM (Fin-CM), BSNL CO, New Delhi
- (iv) GM (NWO-CM), All Telecom Circles